CRYOBIOLOGY PRIVACY POLICY

When you use Cryobiology’s website or services, we learn certain personal information about you. This information can be personally identifiable, for example, your name, or non-identifiable, for example, your IP address. We take protection of your personal information seriously. This privacy policy covers how we collect, use, disclose, transfer, and store this information.

We Collect and Use this Information. Personally identifiable information is collected when you create an account, place an order, make a payment, communicate with us electronically, ship to your house and if you report a pregnancy. Non-identifiable information may be collected when you browse the website.

We May Disclose or Transfer this Information. We may disclose personal information to your health care professionals to communicate about your order or our services. We may disclose or transfer your personal information to our secure payment processor to process payment. We may disclose your personal information so that we can comply with laws and regulations. We may disclose or transfer your personal information to other third party service providers, for example our website host. We will never sell this information to third parties.

We Store this Information. Your personal information is stored in an encrypted and password protected form on our website host’s server located in the United States. It is also stored in our offices in an encrypted and password protected form.

You Can Opt-Out of Our Access to this Information. If you subscribe to further communications and promotions from us when creating an account, you will receive these communications until you opt out. We will communicate with you through email if you provide an email address to us, so please provide an email address where you consent to receiving potentially sensitive or confidential information. You cannot opt out of communications from us regarding payment issues or our services that you have already received or are currently receiving.

If You Don’t Like these Terms. You can always choose not to use our website or our services if you are unhappy with these terms.

Updates to Our Privacy Policy. We may update the terms of this privacy policy from time to time. We will post the updated terms on our site and you will have an opportunity to accept them or not accept them by discontinuing the use of our website or our services.

Questions or Concerns. Please contact Cryobiology at info@cryobio.com or at 800-359-4375.